

TELETRAC NAVMAN



The screenshot shows the Teletrac Navman website interface. At the top left is the Teletrac Navman logo and name. In the center is the EUROWATCH logo. On the right is a navigation menu with 'Login', 'Incidents', and 'Contact us' options. The main content area features a large image of a car with a blue banner that reads 'Stolen Vehicle Tracking' and 'Protect your vehicle against th'. Below this is an advertisement for 'TRACKSTAR' with the text 'Find your car with' and 'TRACKSTAR'. The advertisement includes an image of a smartphone displaying a map with a location pin and icons for Google Play and the App Store. On the right side, there is a 'LOGIN' section with the instruction 'Enter username and password below.' and input fields for 'Username' and 'Password'. A 'Sign in' button is located below the password field. A 'NEED HELP?' section contains links for 'Need help to login?' and 'Forgot password?'. At the bottom right of the navigation menu, there is a language dropdown menu set to 'English'.

Two Factor Authentication Login Instructions

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1. Overview

Two-factor authentication is an extra layer of security for your Eurowatch account designed to ensure that you are the only person who can access your account, even if someone knows your password. TFA uses dynamically generated 6 digit numeric code to validate user.

2. Pre-Requisites

In order to use two factor authentication 'Google Authenticator' mobile app must be installed on you mobile phone. This is used to generate unique 6 digits code which is based on current timestamp vs the secret key set by Eurowatch platform.

To download the Google Authenticator app

- Android
 - 1) Go to Google playstore on your mobile and search for 'Google Authenticator'
 - 2) Install the app.
 - 3) Alternatively, use the link (on mobile phone browser) below to download the app
<https://play.google.com/store/apps/details?id=com.google.android.apps.authenticator2>

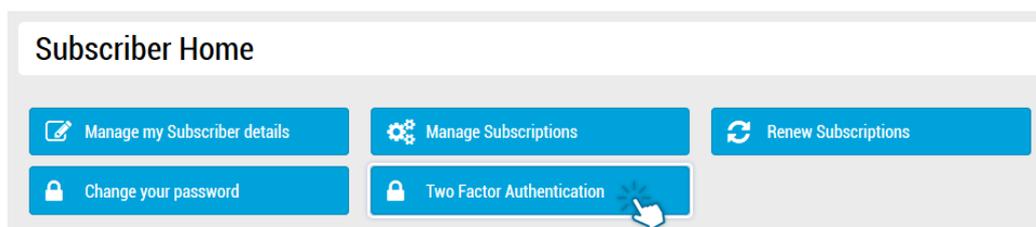
- ios
 - 1) Go to appstore on your mobile and search for 'Google Authenticator'
 - 2) Install the app.
 - 3) Alternatively, use the link (on mobile phone browser) below to download the app
<https://itunes.apple.com/gb/app/google-authenticator/id388497605?mt=8>

- Windows
 - 1) Go to Microsoft appstore on your mobile and search for 'Google Authenticator'
 - 2) Install the app.
 - 3) Alternatively, use the link (on mobile phone browser) below to download the app
<https://www.microsoft.com/en-us/store/p/authenticator/9nblggh08h54#>

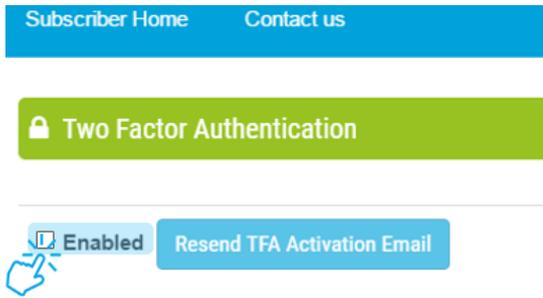
3. Enable TFA

Trackstar subscribers can choose to enable two-factor authentication by logging in to 'Subscriber_home' page in Eurowatch using their own login credentials.

- Login To Eurowatch with subscriber logins
- In subscriber home page, Click the two-factor authentication button



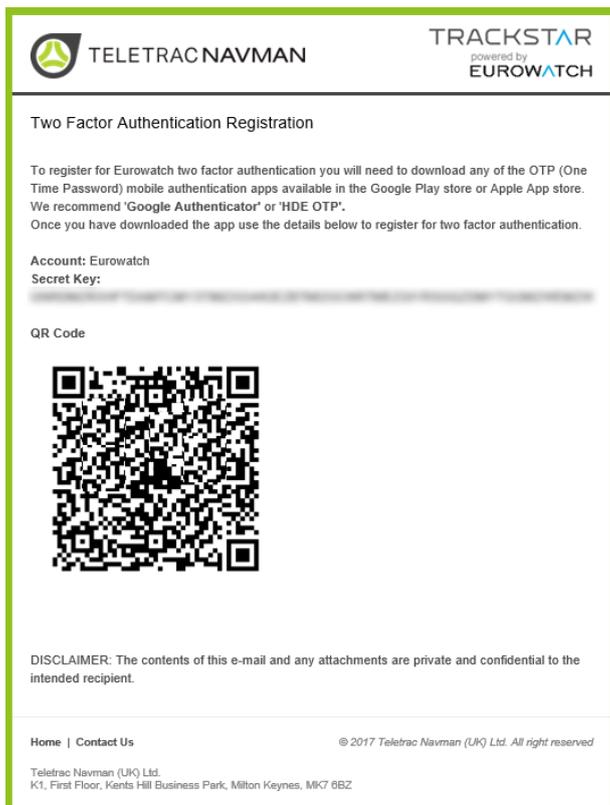
- Enable the TFA



Note: 6 failed TFA login attempts will lock the account and the user will not be allowed to access the website. However, system unlocks the account after 30 mins automatically.

In case where the user wants the access immediately, follow the instructions in the next section

- On successful activation, the system sends an automated email message to the user to Register the two-factor authentication
Example email as below:



- On receiving the email, the user can register the app using the QR code from the email

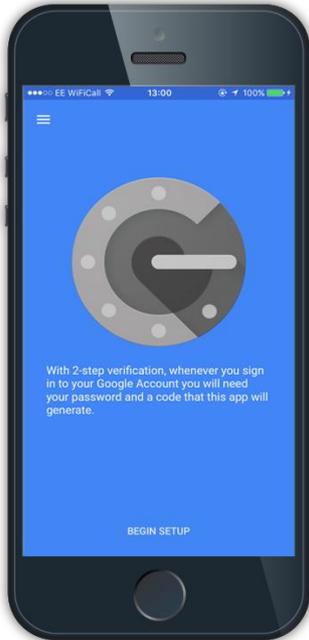
4. Registering the mobile app

Users must have the tfa activation email handy to enable the authentication.

Open 'Google Authenticator' app in mobile phone.

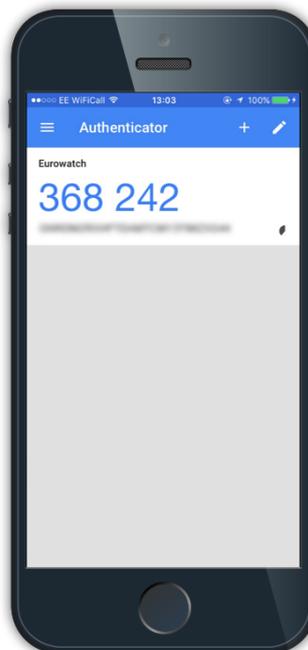
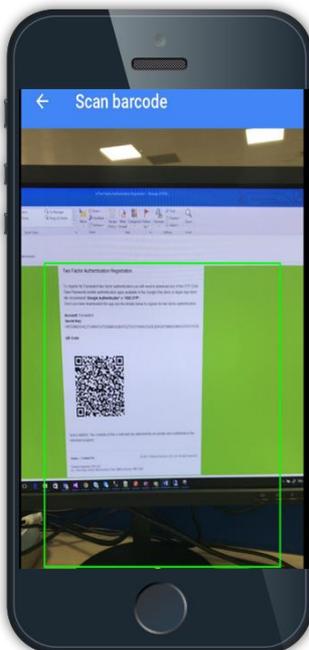
Tap 'BEGIN SETUP'

Use 'Scan barcode' option from the list.
The app opens the mobile phone camera to scan the bar code



Open the email that contains the QR code
Point the camera to QR Code

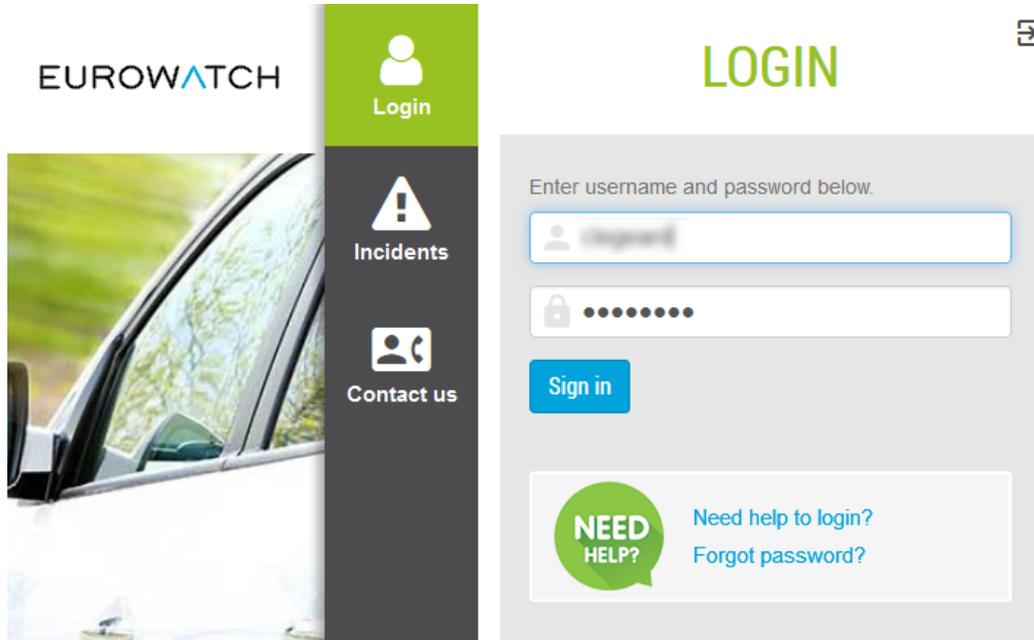
This adds the Eurowatch two factor authentication to the mobile app.
The code is automatically refresh every 30 seconds



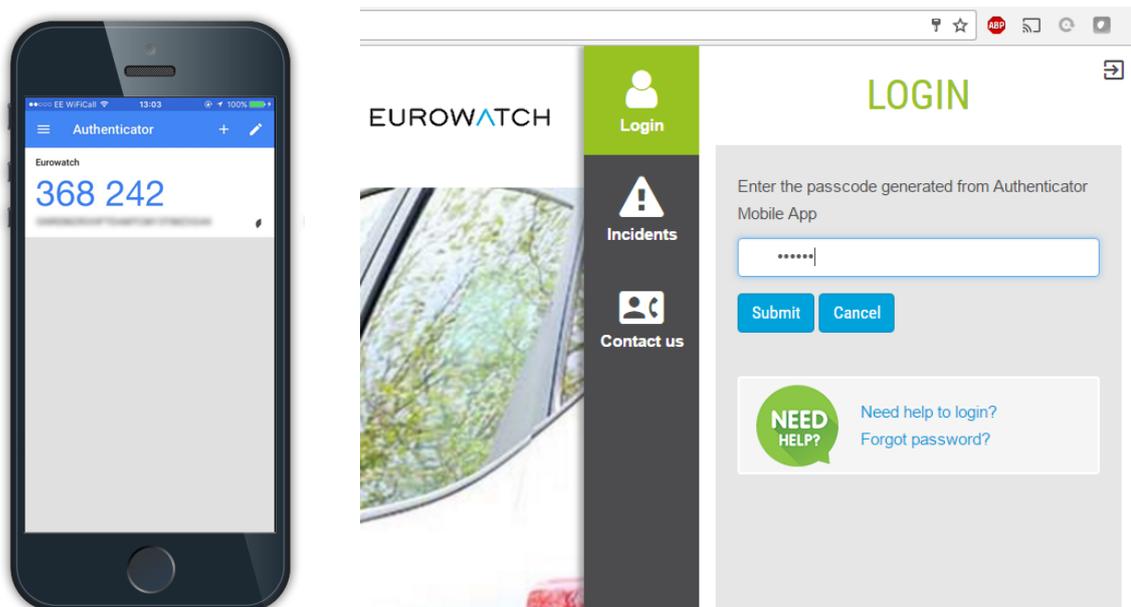
5. Usage

Follow the instructions below to login using Two-factor authentication

- Login to Eurowatch website with your usual username and password



- Click Sign In
- Open the Google authenticator Mobile app
- Use the code displayed in the mobile app in Eurowatch Website



- Click Submit.